



ATTENTION!!! ATTENTION!!! ATTENTION!!!

Important Message about the HUD Housing Counseling Clearinghouse

For: HUD Approved Housing Counseling Agencies, National Intermediaries, Affiliates and Branch Offices

Regarding: The Housing Counseling Clearinghouse

Issue Date: 5/28/2003 (Revised 6/12/06)

Effective immediately, calls to the Housing Counseling Clearinghouse will automatically connect clients to HUD's Interactive Voice Response (IVR) at which time up to 3 housing counseling agencies will be provided within a 50 mile radius of their zip code. You may reach the IVR system directly by dialing (800) 569-4287. Clients may also receive assistance through FHA's four Homeownership Centers located in Philadelphia, Atlanta, Denver, and Santa Ana by calling: 1-800-CALL FHA (1-800-225-5342)

All changes to your agency's housing counseling listing should be made through the Housing Counseling System (HCS) at:

<http://www.hud.gov/offices/hsg/sfh/hcc/hccprof17.cfm>

If you have any questions on this matter, you may also email:

Joanne_B.Edwards@hud.gov

Please share this information with all appropriate staff members at your office.